



WACO-McLENNAN COUNTY LIBRARY

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April 15, 2009

To Whom It May Concern:

It is my pleasure to offer this letter of unqualified recommendation for Ms. Maureen Arndt of 720 Design, Inc.

Ms. Arndt is providing library design, space planning and program services for two projects of the Waco-McLennan County Library, the complete renovation of the 50 year old Central Library building and the adaptive re-use of a 32,000 retail building. As part of her work she facilitated public meetings with library patrons for a variety of ages and interests including young children, teens, adults, seniors, parents and genealogists. Maureen also worked closely with library staff at a variety of levels to insure that their needs were elicited and included in these projects.

Ms. Arndt's experience and specialization in library buildings provides her with insight and knowledge of library trends, furnishings, technology and workflow that contribute to project success. Maureen's eye for style is to not put it too simply, is amazing. For the project at our Central Library her suggested mix of colors, materials and furnishings accentuate the building's mid-century classic style and won rave reviews from the staff and library board.

Ms. Arndt listens to the needs and desires of her clients and provided us with a variety of options. She is timely in meeting deadlines and keeps the project moving forward. Maureen is a pleasure to work with. She presents herself with a professional demeanor in formal settings such as presentations before a governing board, but also can readily relate to and put at ease young children and teens.

If you have any questions, please do not hesitate to contact me.

Sincerely

James A. Karney, Director